

RMA number	(assigned by b-plus)
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Customer number	
Name (Last, First)	
Company	
Techn. contact person	
Street, House number	
Zip, city, country	
Telephone number	
E-mail	

The shipping packaging of the modules must be appropriate (eg sufficient padding or ESD protection). Improper use or packaging of an assembly, as well as damage to the warranty seal voids the warranty. In the aforementioned cases or in the case of unjustified complaints or those based on operating errors or improper handling, b-plus reserves the right to charge for diagnostics and error fixing separately. Warranty periods are not reset, when parts or entire devices are exchanged.

Please note that no warranty is given for data on supplied storage media and that these can be deleted.

Quantity	Item number	Serial number	Rev.	Short error description

Reason for return	Repair	<input type="checkbox"/>
	Others	(full description see attached)

**If the device / assembly group is out of warranty,
b-plus will create and send an estimate of costs before repair**

Return to sender	<input type="checkbox"/>
Return to techn. contact person	<input type="checkbox"/>
Return to invoice recipient (See next page)	<input type="checkbox"/>

Invoice recipient

Name (Last, First)

Company

Street, house number

Zip, city, country

Telephone number

E-mail

Please note: If no invoice recipient is specified, the customer is the invoice recipient in the case of a charged repair costs. This cannot be changed at a later date.

Please return the completed RMA form to rma@b-plus.com.

Detailed error description

(amongst others reproduction of error / frame conditions)

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